OFFICE MEMORANDUM

Sub: Amendment of Government of India's Resolution No. 89 published in the Gazette of India Part I Section I extraordinary dated 21st April 2004 (read with Corrigendum dated 29th April, 2004) commonly known as the Public Interest Disclosure and Protection of Informers (PIDPI) Resolution- reg.

Please find enclosed a copy of OM dated 16.06.2014 issued by DoPT on the subject mentioned above for information and necessary action.

2. As per the instructions, Chief Vigilance Officer (CVO) SSB is the designated authority for handling the complaints received under PIDPI Resolution at SSB. Therefore, such complaints super-scribed with "Complaint under the Public Interest Disclosure" on the envelope (without opening the same) is required to be forwarded immediately to CVO SSB, FHQ for taking further necessary action.

3. These instructions may also be circulated to all concerned under your jurisdiction for their information and necessary action.

4. Please ack receipt.

Encl: As above.

Assistant Director (Vig.)

To

(i) The IGS, Frontier Hqrs. SSB Lucknow, Patna, Guwahati, Ranikhet, Siliguri and SSB Academy Srinagar.
(ii) The IGS, (P&T), (O&I), (P&C), (Admin.) SSB FHQ.
(iii) AD (Communication) for uploading these instructions in the SSB website please.
No. 371/4/2013-AVD-III  
Government of India  
Ministry of Personnel, Public Grievances and Pensions  
Department of Personnel and Training  
North Block New Delhi  
Dated the 16th June, 2014

OFFICE MEMORANDUM

Subject: Amendment of Government of India’s Resolution No. 89 published in the Gazette of India Part I Section 1, Extraordinary dated 21st April, 2004 (read with corrigendum dated 29th April, 2004) commonly known as the Public Interest Disclosure and Protection of Informers (PIDPI) Resolution—regarding

---

In continuation of this Department’s OM of even No. dated 3rd September, 2013 on the above subject, the undersigned is directed to enclose herewith a copy of Procedure for handling of complaints under Public Interest Disclosure and Protection of Informers (PIDPI) Resolution to be followed by the Chief Vigilance Officers of the Ministries/Departments of the Government of India who have been authorized as the Designated Authority to receive written complaint or disclosure on any allegation of corruption or misuse of office by or under any Central Act, Government companies, societies or local authorities owned or controlled by the Central Government and falling under the jurisdiction of that Ministry or the Department.

2. The CVOs in the Ministries or Department, either on the application of the complainant or on the basis of the information gathered, is of the opinion that either the complainant or the witnesses need protection, they shall take up the matter with the Central Vigilance Commission (CVC), of issuing appropriate directions to the authorities concerned.

3. It is requested to give wide publicity to the Procedure for handling of complaints under PIDPI Resolution by placing it along with the name and designation of the designated authorities on the website of Ministries as well as of the organizations under the Ministries. A copy of the PIDPI Resolution No. 89 dated 21st April, 2004 and Amendment Resolution No. 190 dated 29.8.2013 is also enclosed

Encl: As above.

(M.M. Maurya)  
Under Secretary to the Government of India  
Tel. No. 23094541

To,  
CVOs in the Ministries/Departments of the Government of India.  
(By name as per enclosed list)
**Procedure for handling of complaints under the Public Interest Disclosure and Protection of Informers (PIDPI) Resolution dated 21.4.2004 to be followed by the designation authority (CVOs or Ministries/Departments).**

1. The 'Designated Authority' shall authorize an officer not below the level of Section Officer (SO) for receiving complaints under the PIDPI Resolution.

2. All envelopes super-scribed with 'Complaint under The Public Interest Disclosure' will be opened by the SO/In-charge, so authorized, in presence of the 'Designated Authority'.

3. The identity of the complainant would be confirmed by the SO/In-charge by writing a letter to him/her. Sample of the letter is at Annexure-I.

4. After the identity is confirmed, both, 'Designated Authority' and the SO/In-charge, will ensure that the identity of the complainant is removed from the body of the complaint and the dummy complaint given a number along with central registry diary number with which the original complaint can be traced back.

5. The original complaint would be kept in a safe/almirah. The custody of the almirah will remain with the concerned Section Officer and at no time that complaint can be accessed without proper authority from the 'Designated Authority'.

6. The dummy complaint so made would be submitted to the 'Designated Authority' who would take the decision whether the matter requires to be looked into further and report is to be called in the matter from any quarters. *(Separate files may be open for each complaint)*

7. While considering the complaints the "Designated Authority" would take no action on complaints relating to administrative matters like recruitment, promotion transfers and other related issues. However, in case of serious complaints of irregularity in these matters, the same could be brought to the notice of the Secretary/Head of the organization for taking appropriate action.

8. In such cases where a decision has been taken to call for a report, a maximum time limit of 2 weeks may be given. In case no reply is received within two weeks, a reminder should be sent at the level of the "Designated Authority". If no reply is still received, the second reminder
after 2 weeks should be sent at the level of the Secretary. If no reply is still received, the “Designated Authority” may call for an explanation and recommend administrative action for deliberate delay.

9. On receipt of the report, the concerned SO/In-charge will put up the matter to the ‘Designated Authority’ who shall investigated into the complaint and prepare an investigation report within two weeks.

10. The “Designated Authority” would submit the investigation report along with his recommendation to the Central Vigilance Commission for further direction.

11. Meanwhile, the “Designated Authority” shall ensure that no punitive action is taken by any concerned Administrative authority against any person on perceived reasons/suspicion of being “whistle blower”.

12. Subsequent to the receipt of Commission’s directions to undertake any disciplinary action based on such complaints, the CVO has to follow up and confirm compliance of further action by the DA and keep the Commission informed of delay, if any.

13. The Section Officer/In-charge should maintain a separate list for the complaints received under the ‘PIDPI Resolution’ and enter the information in the computer system and monitor their progress periodically and put up the same to the ‘Designated Authority every 2 weeks.

14. Wherever the complainant has alleged victimization/harassment the ‘Designated Authority’ should ensure that if the identity of the complainant somehow becomes known he/she should not be harassed/victimized by way of frequent transfers etc.

15. In case a complainant seeks protection and reports that his life is in danger, the ‘Designated Authority’ would examine the same and send his recommendation to the CVC to take up the matter with the Nodal Officers of respective States/UTs appointed by the Ministry of Home Affairs/State Governments for the purpose of providing security cover to the whistle blowers.